

# 77 DIAMONDS

LONDON

Dear customers,

At 77 Diamonds, we have always prided ourselves on our unparalleled customer care and support. We know the importance of your purchase, and this is why meeting with you individually is an integral part of the service we provide.

Along with our Berlin and Frankfurt showrooms, we are pleased to inform you that we will soon be reopening our London and Manchester showrooms from June 15th. In addition to this, our London workshop has reopened and is almost back to full capacity.

By allowing showroom meetings, our consultants will be able to provide education, support and advise on your jewellery purchase, one-to-one. This is great news, but we must also remember to remain vigilant throughout.

For this reason, and in keeping with the UK government's social distancing measures, we still need to limit the number of appointments. We also require every customer to sanitise their hands and wear a mask upon entering the showroom.

To ensure your safety, every meeting room will be thoroughly cleaned and sanitised after each visit. The jewellery presented by our consultants will also be cleaned in an ultrasonic machine. Please note we are currently unable to accept cash payments. We apologise for any inconvenience these measures may cause.

If you present any symptoms of illness, simply let us know and we will reschedule your meeting. During the quarantine period, we implemented [online consultants](#) to provide assistance to you throughout the pandemic. These consultations are still available, should you decide to remain at home.

We look forward to meeting with you. Thank you for choosing 77 Diamonds.

See you soon.

**Tobias Kormind**  
Managing Director, 77 Diamonds